

Safety Policy

KEOLIS HYDERABAD is committed to operate and maintain passenger's transport services in a proactively safe, reliable, friendly way and with

AN ULTIMATE VISION OF ZERO HARM

for customers, employees, partners and subcontractors, public and environment.

This is achieved through the following cardinal commitments:

- 1. **TO EMBED A SAFETY CULTURE** at every level of the Company through an effective an exemplar leadership, from complying with basic safety rules up to promoting innovation that will enhance our behaviours and our awareness.
- 2. TO DEFINE THE SAFETY ORGANIZATION, ROLES And ACCOUNTABILITIES both internally and with the stakeholders.
- 3. **TO IDENTIFY** AND **MANAGE RISKS** in a proactive professional and responsible manner to prevent any critical situation.
- 4. **TO COMPLY WITH ALL LAWS & REGULATION, RULES, PROCEDURES** and contractual requirements that are applicable.
- 5. TO DELIVER EFFECTIVE ARRANGEMENTS FOR EMERGENCY AND BUSINESS CONTINUITY PLANS.
- 6. TO DEVELOP AND MAINTAIN SKILLS AND KNOWLEDGE THROUGH TRAINING, BRIEFING AND COMMUNICATION, paying due consideration to promoting awareness of safety issues among passengers, staff and public.
- 7. **TO MAINTAIN IN A SAFE CONDITION ANY ASSET** managed by KEOLIS HYDERABD or under KEOLIS HYDERABAD responsibility.
- 8. **TO REPORT ACCIDENTS, INCIDENTS OR NEAR-MISSES**, in order to accurately investigate them and constantly learn safety lesson as a Group by engaging all employees and third parties.
- 9. TO CONTROL AND IMPROVE THE SAFETY INDICATORS leading and lagging-.
- 10. **TO CHECK AND AUDIT** the conformity and the effectiveness of the Safety Management System through regular reviews.

Each employee is expected to work in a safe manner, each line manager will guarantee his support to whom would justifiably refuse to perform an unsafe activity. All mangers are committed to fully support free and open communication, all employees are expected to report any unsafe situation. Employees must give due consideration to their own health and safety as well as to the one of their colleagues, customers, visitors and anybody else in the workplace or operational field.

SC MISHRA Managing Director