

# Safety Policy

Safety is of paramount importance and a core value for KEOLIS HYDERABAD as Operation and maintenance Company for Hyderabad Metro-Rail System. Successful safety management is also acknowledged as a vital contributor to our achievement of our aim of zero harm to our passengers, our employees, our partners, our sub-contractors, the communities and environment in which we operate with as consequence a success for our business and Public Transports. This Policy is reviewed at least once a year and updated as necessary.

All employees must give due consideration to their own health and safety and that of colleagues, customers, visitors and anybody else in the workplace. Our policy is structured around 10 key themes, which include:

1. Providing **STRATEGIC DIRECTION, GOVERNANCE** and **SAFETY LEADERSHIP**, fostering a **CULTURE** of excellence and exemplary working practices, particularly in the area of continuous improvement
2. Defining clearly the **ORGANIZATION, ROLES** and **ACCOUNTABILITIES** within the company and with its stakeholders.
3. Identifying hazards **PROACTIVELY** and **REDUCING RISKS** in compliance with regulations, standards and codes of practice and approved working methods.
4. Applying **RULES** and **PROCEDURES** which are systematically managed through a document control system for our services and operational activities and those of our subcontractors, partners and visitors.
5. Designing and maintaining arrangements for **DISASTER** and **BUSINESS CONTINUITY MANAGEMENT PLANS** on a regular basis.
6. Developing and maintaining skills and knowledge through **TRAINING, BRIEFING** and **COMMUNICATION**; paying due consideration to promoting awareness of safety issues among passengers and the general public.
7. Ensuring the safety of all **ASSETS** under **KEOLIS HYDERABAD'S** responsibility.
8. Conducting the necessary investigations into **ACCIDENTS, INCIDENTS** or **PRECURSORS** to develop the **RETURN ON EXPERIENCE** capturing the conclusions for application in the Company and the Group.
9. Maintaining measurable, quantitative and qualitative, **TARGETS** and **OBJECTIVES** including a suite of leading and lagging **PERFORMANCE INDICATORS**.
10. Ensuring the conformity and effectiveness of continuous **REVIEW** of safety performance through regular **VERIFICATION** actions and **AUDITS**.

All KELOIS HYDERABAD Managers have the responsibility to ensure the safety of the people, assets and activities they are in charge of. No employee is expected to work in an unsafe manner and managers will guarantee their support to any employee who justifiably refuses to work if it is unsafe to do so. Managers fully support free and open communication and employees are expected to report any potentially unsafe situation, without delay.



**Eric MOINIER**  
Managing Director