Leading news

Norway: New tram depot & network extension coming soon!

Keolis Norge’s new tram depot in Bergen will soon be fully operational, with the network control centre and the administrative team having moved there earlier this month. The fleet of 20 trams will be stored in this new depot, located near the airport, with capacity for up to 40 vehicles. After three years of construction, the inauguration of the new depot has been timed for mid-August to coincide with the launch of a 6km extension to the existing 13km network. Eight new trams, each 42m long and able to carry up to 280 passengers, will be added to the fleet as part of the extension. By the end of 2017, the existing trams will be extended to increase their passenger capacity.

Since its launch in 2010, the network has not stopped growing. Patronage continues to rise (35,000 passengers a day, in a city of 280,000 inhabitants), and employee numbers have also increased significantly (120 employees, following an 80% increase in operational staff since 2010). This has been accompanied by a consistently high customer satisfaction rate, between 95% and 99.5%.

Asian news

China: Shenkai management in France

The new management team for our future metro line B3 in Shanghai is currently in France for a three-week induction programme (17 May to 3 June). The group of eight includes the General Manager, as well as the managers for Operations, Maintenance and QHSE. The group started their induction at head office in Paris, and is also visiting Keolis’ networks in Rennes and Lille. Workshops and presentations have been designed to provide an in-depth understanding of these two multimodal networks, on a range of topics including operations, maintenance, safety and customer service.

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India: Farewell for MD of L&T Metro

On 23 May Keolis Hyderabard hosted a function in honour of VB Gadgil, the Managing Director of L&T Metro (the concessionaire managing the Hyderabad metro project). Mr Gadgil was honoured for his work in leading the project and bringing it to its readiness stage. Senior management from L&T Metro, Keolis and key construction partners attended the event. During his farewell speech, Mr Gadgil expressed his satisfaction in having chosen Keolis to operate and maintain Hyderabad’s new metro, and praised the collaboration between the two partner companies. Mr Gadgil will be replaced in his role by Shivanand Nimbari, who will start on 1 June 2016.

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Corporate news

Taking shape: International Digital Strategy

In January 2016 an action plan was launched to help define the Group’s International Digital Strategy. Thanks to the collaborative efforts of three departments - Innovation & Digital, International Marketing, and International IT - phase one of the plan is now complete. A team of Digital Champions has now been appointed from subsidiaries across all of our regional platforms, to accelerate the development and implementation of the International Digital Strategy. An inventory of the 54 existing digital solutions across all subsidiaries has been created. The top needs for passengers, maintenance and operations have also been identified, to eventually define four new digital solutions for industrialisation. The next stage of the plan will focus on digital information and training, and the industrialisation of solutions.

Thank you to everyone who has participated in the project so far. Don’t hesitate to join the International Digital Community on KeoShare, to keep up to date with progress on the project.

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KeoLife Week: 20-24 June 2016

Subsidiaries have started entering their programme of events on www.keolishyderabad.com. Log on to see what’s happening across the Group and get ready for a bumper week of activities!